

CABINET FORWARD WORK PROGRAMME: APRIL TO JUNE 2016		
13TH APRIL 2016	Key Issues	Cabinet Member
Draft Customer Services Strategy 2016 - 2020	The Customer Service Strategy sets out the authority's vision of how we will deliver customers service across the organisation. Key elements include improving the consistency of customer service across the organisation; meeting customer expectations that services will be available online; and to develop in-person customer service so that it is more focused on delivering complex services or dealing with more vulnerable or disadvantaged customers. The strategy, once formally agreed, will be supported by a Delivery Plan that will be monitored by the Corporate IT Strategy Group	Cllr B. Jones
Intensive Therapeutic Fostering Service		Cllr R. Woodyatt
27TH APRIL 2016	Key Issues	Cabinet Member
Key Stage 4/Key Stage 5 Performance 2015	The report highlights pupil performance at Key Stage 4 and 5 and includes comparative data.	Cllr R. Passmore
15TH JUNE 2016	Key Issues	Cabinet Member
Land at Lewis Street, Aberbargoed	There is a plot of surplus land in Lewis St, Aberbargoed that is identified for disposal for development. Consultation has identified local objections to development and in the circumstances, and in accordance with the Council's Protocol for disposal of Land & Property, Cabinet is asked to decide on whether or	Cllr D. Hardacre

	not to offer the site for disposal.	
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29TH JUNE 2016	Key Issues	Cabinet Member
Cabinet Forward Work Programme	To seek Cabinet endorsement of the Forward Work Programme for the period April 2016 to June 2016.	Cllr C. Forehead